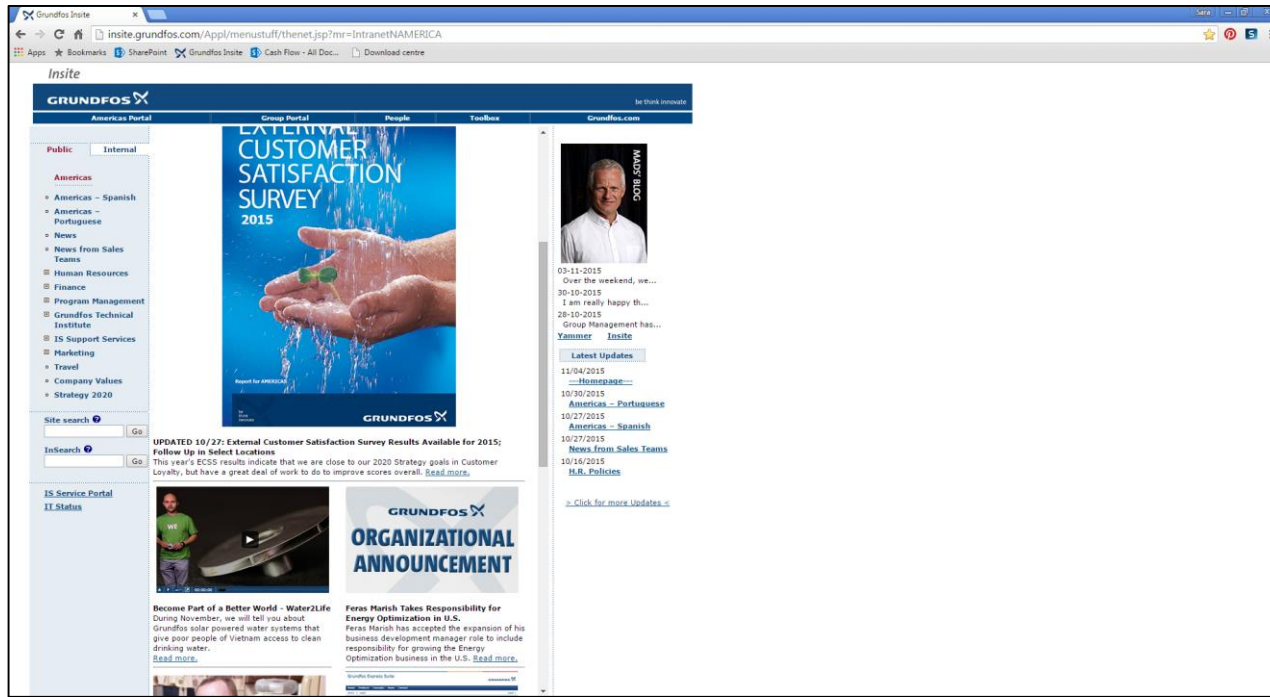


# Grundfos Intranet and News

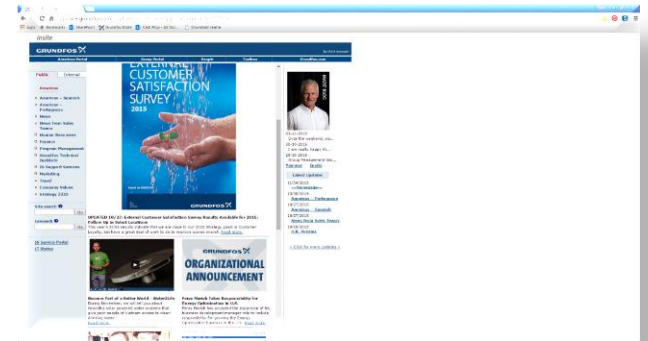
Challenges and Progress

# Initial Challenges

- Intranet only accessible behind VPN (no mobile)
- Trapped within outdated platform
- Ineffective communications

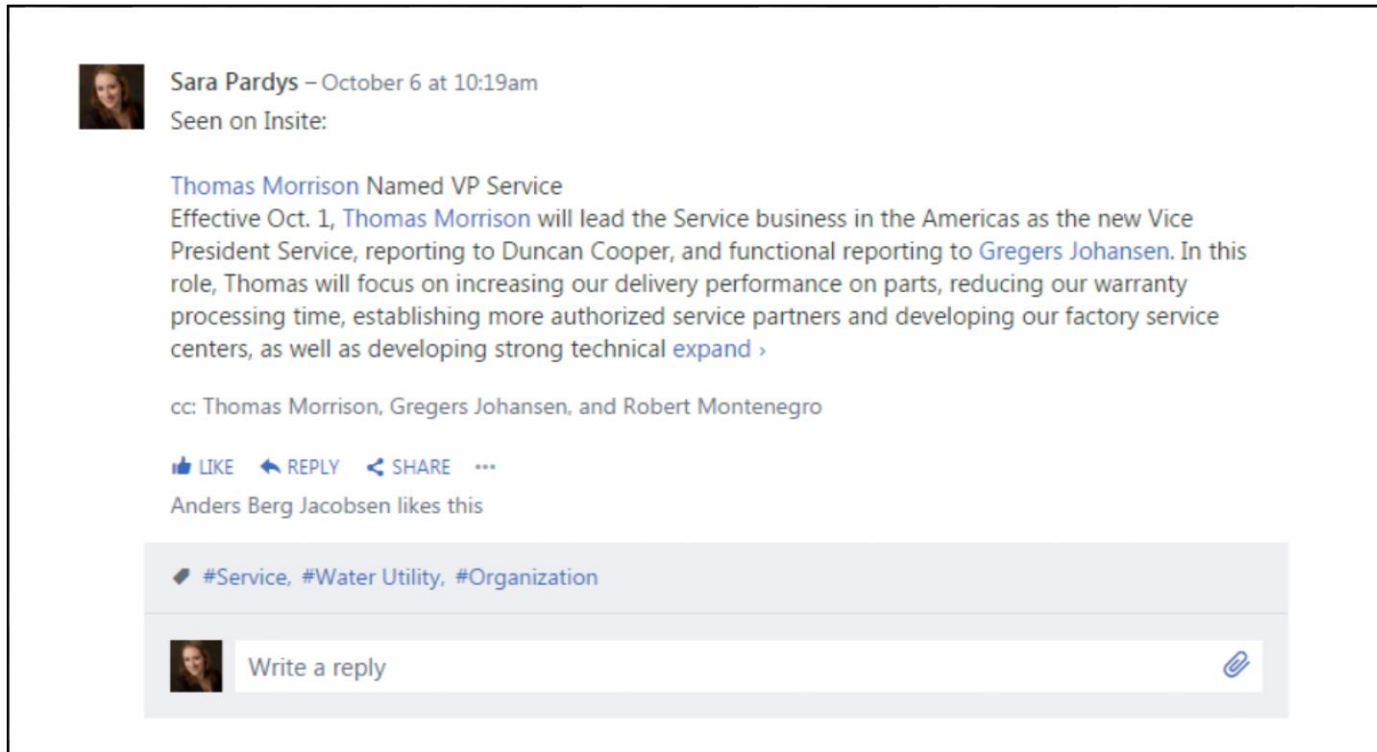


# Quick Fixes



# Yammer

- Available via Yammer app
- Interactive



A screenshot of a Yammer post. At the top left is a small profile picture of Sara Pardys. To its right, the text reads "Sara Pardys – October 6 at 10:19am" and "Seen on Insite:". The main body of the post is a blue link titled "Thomas Morrison Named VP Service". Below the link is a paragraph of text: "Effective Oct. 1, Thomas Morrison will lead the Service business in the Americas as the new Vice President Service, reporting to Duncan Cooper, and functional reporting to Gregers Johansen. In this role, Thomas will focus on increasing our delivery performance on parts, reducing our warranty processing time, establishing more authorized service partners and developing our factory service centers, as well as developing strong technical expand >". Below the text is a "cc:" line listing "Thomas Morrison, Gregers Johansen, and Robert Montenegro". Underneath are three icons: a thumbs up for "LIKE", a speech bubble for "REPLY", and a share icon for "SHARE", followed by a three-dot menu icon. Below these is the text "Anders Berg Jacobsen likes this". A light gray bar contains three hashtags: "#Service, #Water Utility, #Organization". At the bottom is a reply box with a small profile picture on the left, the text "Write a reply" in the center, and a paperclip icon on the right.

Sara Pardys – October 6 at 10:19am  
Seen on Insite:



[Thomas Morrison Named VP Service](#)  
Effective Oct. 1, [Thomas Morrison](#) will lead the Service business in the Americas as the new Vice President Service, reporting to Duncan Cooper, and functional reporting to [Gregers Johansen](#). In this role, Thomas will focus on increasing our delivery performance on parts, reducing our warranty processing time, establishing more authorized service partners and developing our factory service centers, as well as developing strong technical [expand >](#)

cc: Thomas Morrison, Gregers Johansen, and Robert Montenegro

👍 LIKE   ↩️ REPLY   ➦ SHARE   ⋮

Anders Berg Jacobsen likes this

🔖 #Service, #Water Utility, #Organization

 Write a reply 

# Weekly News Digest

- Mobile-friendly
- Point of connection for mobile employees
- Ability to pick and choose level of interest
- Track via Globase

If you experience problems with this email - please view the online version here

**GRUNDFOS**

**1** **New Vertical Turbine Course Available on Grundfos Technical Institute**  
Grundfos Technical Institute (GTI) has added an additional virtual learning course that explains the fundamentals of vertical turbine pumps in industrial applications.  
Full text below

**2** **CSC GPU Structural Realignment**  
The CSC team has undergone a structural realignment that will emphasize development, communication, and daily workload/content issues as identified via the EMS.  
Full text below

**3** **GMU Delivery Report: August 2015**  
The delivery performance trend in August for on time to promise continued the positive trend. The overall performance increased from 96 percent in July to 97 in August.  
Full text below

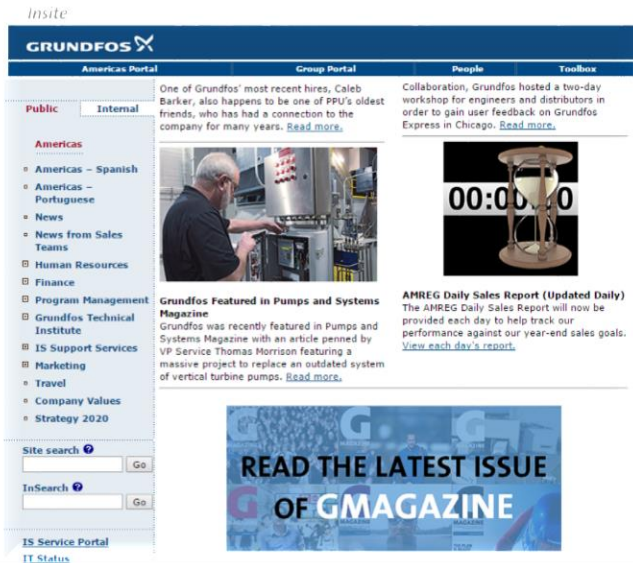
be think innovate

**1** **New Vertical Turbine Course Available on GTI**  
Grundfos Technical Institute (GTI) has added an additional virtual learning course that explains the fundamentals of vertical turbine pumps in industrial applications. This wide ranging course covers the critical items that will assist you in establishing your knowledge of vertical turbine pumps. At the completion of the course you will have an understanding of:  
1. The basic design and components of vertical turbine pumps  
2. The essential hydraulics of vertical turbines  
3. How vertical turbines are applied in various industrial applications  
To access this new course, as well as the entire GTI virtual course library, registration is required. Grundfos employees must register via the link on Insite. For more details on the capabilities of the new GTI site, click here to view a demonstration overview. Grundfos channel partners and end-users can register for GTI by clicking here to be taken to the directly to the registration screens. Once at the site, make the selections that pertain to you and fill in the registration details. End user access to the GTI site is also available at the Grundfos USA home page under any one of the training links.

**2** **CSC GPU Structural Realignment**  
Effective as of Sept. 7, the CSC team has undergone a structural realignment that will emphasize development, communication, and daily workload/content issues as identified via the Employee Motivation Survey (EMS). These changes do not involve any incremental headcount and are reliant upon the realization of identified "Opportunities to Excel" (OTES) in the realms of process improvements (i.e. pricing, availability and service RMAs), system improvements (i.e. extranet, CRM and pricing configurator) and individual/team performance improvements via an emphasis on development and training activities.  
The following specific changes will improve the ratio of leader to direct reports, more effectively leverage the strengths of our leaders and ultimately result in a better customer experience:  
• Tom Kuhns SME/QC Leader - will lead training and quality initiatives  
• Mike Leto: CSC Supervisor - will lead AE2, AE3, and CSR2 team members (Back office)

# Insite

- Transition to SharePoint end of 2016
- Fresh content
- Spanish and Portuguese pages
- Default homepage for all users in region



# Thank you

be  
think  
innovate

**GRUNDFOS** 